

Paying Bills Online Just Got Easier at First Farmers State Bank!

First Farmers online bill pay now offers easier navigation to the features our customers currently enjoy.

If you aren't currently a First Farmers online bill pay user, give it a try! It's easy, convenient and green! No more paper checks, postage or worries about late payments. Try our online demo. Contact us to get started!

The following Frequently Asked Questions and Answers may be helpful to our current users. As always, if you have questions, please feel free to contact us.

Q. How do I change my start page?

A. Click on the Self Service tab and then select Preferences. Select the page you wish to see first from the Default Start Page drop down list.

Q. What happened to the Export option that was previously on the left navigation menu?

A. Export is now done using Export links on the Scheduled Payments page.

Q. Where can I enter a merchant export category for an existing merchant?

A. A merchant export category may be added to an existing account by accessing the Merchant Details page. Export categories may also be entered when adding a new merchant and also a new merchant account.

Q. What does the symbol mean that I sometimes see next to a scheduled payment?

A. The icon indicates the transaction is a recurring transaction.

Q. What is staying the same?

A. While the links may have moved around a bit to accommodate the new improved navigation, you will still have access to the same bill pay features and they will function the same as they do today. For example, you will still be able to:

- Pay Bills using merchants you previously added
- View Scheduled Payments and Payment History
- See previously sent or received messages as well as alerts